QUALITY POLICIES

Daminelli s.r.l. is committed to meet customer needs and expectations through a Quality Management strategy compliant with UNI EN ISO 9001:2015 regulations.

QMS coordination and planning are carried out through systematic implementation of organisational and technical activities.These activities are defined and regulated in the Quality Manual, applied to all Company Departments and Functions, which are directly responsible for the application of the provisions contained therein.

Scheduled activities, planned and implemented, must be aimed at the Continuous Improvement of the QMS.

The primary objectives are:

1. To establish and consolidate a close working relationship with both existing and prospective customers, by strengthening the customer-supplier link.

2. To satisfy customer requirements by providing:

   - assistance for the development of new products and for the optimisation of already existing ones;
   - samples for the experimental verification of product functionality;
   - quality products, within agreed deadlines and quantities with customers;
   - dynamic stock management (Kanban orders) aiming to maximise customer service and jointly optimise stock maintenance costs.

3. Having facilities and production plants ensuring environmental respect and safety in the workplace, in accordance with current legislations.

4. Ensuring company profit to reinvest in the growth of know-how understood as innovation / implementation / attention to technological developments and customer needs and in optimisation of all company procedures, in order to ensure the competitiveness of the company on the market.

5. To promote professional development of employees, by providing the necessary training and appropriate qualifications, in order to have an organisational structure and manpower always ready to meet the needs of the company and the market.

6. Selection, evaluation and qualification of raw material suppliers, semi-finished products and treatments, with the objective to obtain qualitatively compliant and reliable supplies through time.

7. Active commitment to sustainability, aimed at reducing the environmental impact of our activities, through registration with EcoVadis

Achieving these objectives must be a priority for each Function and it is my direct responsibility to verify their achievement, as well as periodic verification of compliance with the QMS adopted.
More specifically, I will use the Quality Management function to:

- Maintain an adequate QMS.
- Manage QMS documentation by ensuring its implementation and updating through the coordination of all Company Functions.
- Identify areas of improvement in Product Quality also through the management of an adequate system of internal and external indicators, closely monitored to assess their effectiveness.
- Promote necessary corrective and improvement actions.
- Monitor and improve QMS operation through audits.
- Periodically review the Quality Policy.

General Management

Pesenti Giovanni